B WELL
FITNESS CLUB

MEMBERSHIP TERMS AND CONDITIONS

MEMBERSHIPS AND PASSES

- Open Gym membership gives unlimited one-hour Open Gym sessions, booked in the B Well app, for the period paid.
- Class passes (8, 10 or 12 classes) are valid for 4 weeks from the date of purchase. Unused credits expire with the pass and do not carry over.
- Memberships and passes are personal and cannot be shared or transferred.

PAYMENTS

- Prices are shown on our website and in the app and may change with 30 days notice.
- Personal training packages must be used within the period agreed with your trainer.

YOUR HEALTH

- You must complete the PAR-Q health questionnaire before training and tell us about any change in your health.
- You train at your own risk and should stop and tell a coach if you feel unwell.

FREEZING AND CANCELLING

- Memberships can be frozen for medical reasons with a doctor’s note. Talk to us about cancelling at any time.

CONDUCT

- Members must follow the Gym Rules. B Well may suspend or end a membership for serious or repeated breaches.

Last reviewed: November 2026. Sample document for demonstration.