B WELL
FITNESS CLUB

CLASS BOOKING AND CANCELLATION POLICY

BOOKING

- Book classes in the B Well app (Glofox), by phone or by text on 087 764 3449. Booking opens 7 days ahead.
- Arrive at least 5 minutes before the class starts. Late arrivals may not be admitted after the warm-up for safety reasons.

CANCELLING

- Cancel in the app at least 6 hours before the class and your credit is returned.
- Late cancellations and no-shows use a credit from your pass.

WAITING LISTS

- If a class is full, join the waiting list in the app. You will be notified if a space opens up.

CLASS CHANGES

- We may occasionally change a coach, a time or cancel a class. If we cancel, your credit is returned and we will let you know in the app.

Last reviewed: November 2026. Sample document for demonstration.